

**Seshadripuram Educational Trust**  
**SESHDARIPURAM ACADEMY OF BUSINESS**  
**STUDIES**

*(Affiliated to Bangalore University)*  
*NAAC Accredited 'B' Grade*  
*Kengeri Satellite Town, Bengaluru-560060*

**STUDENT SATISFACTION SURVEY**  
**(2018-19)**

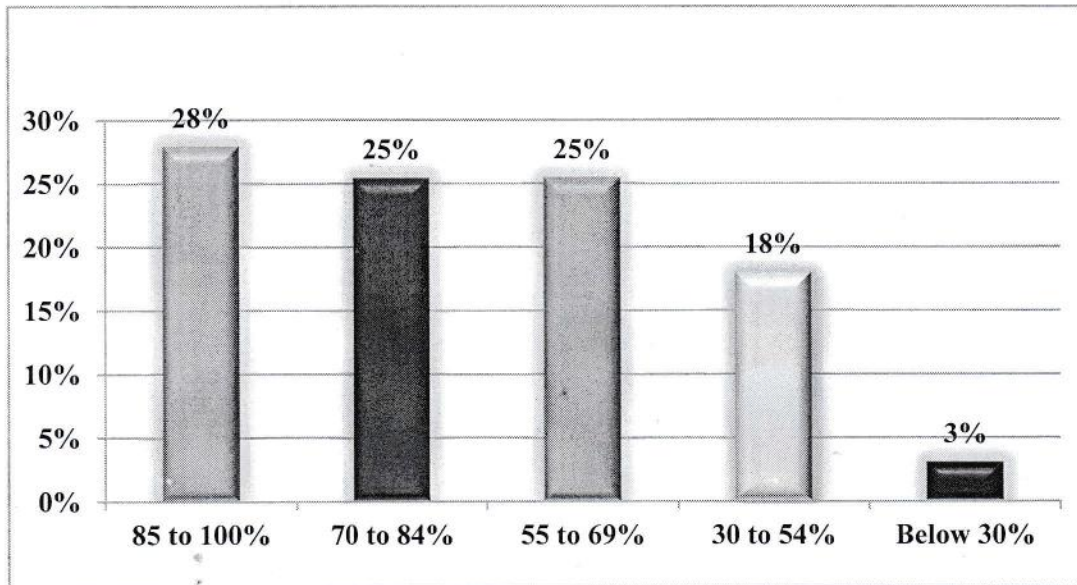
1. How much of the syllabus was covered in the class?

	Response %	No. of Responses
85 to 100%	28%	45
70 to 84%	25%	41
55 to 69%	25%	41
30 to 54%	18%	29
Below 30%	3%	5

Total Responses : 161

Mean Score	<b>2.57</b>
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\*Mean Score out of 4 points scale



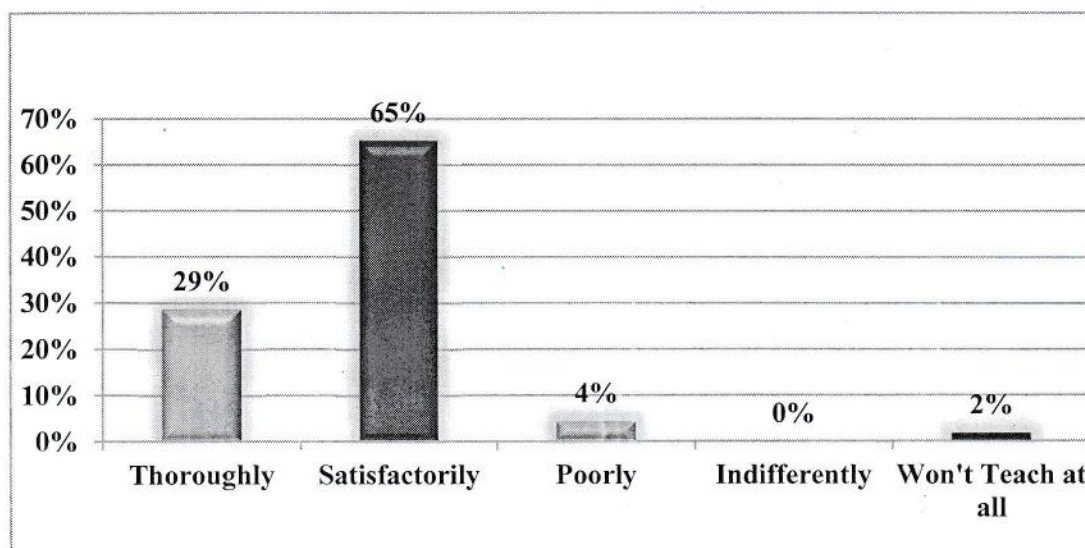
2. How well did the teachers prepare for the classes?

	Response %	No. of Responses
Thoroughly	29%	46
Satisfactorily	65%	105
Poorly	4%	7
Indifferently	0%	0
Won't Teach at all	2%	3

Total Responses : 161

Mean Score	<b>3.19</b>
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\*Mean Score out of 4 points scale



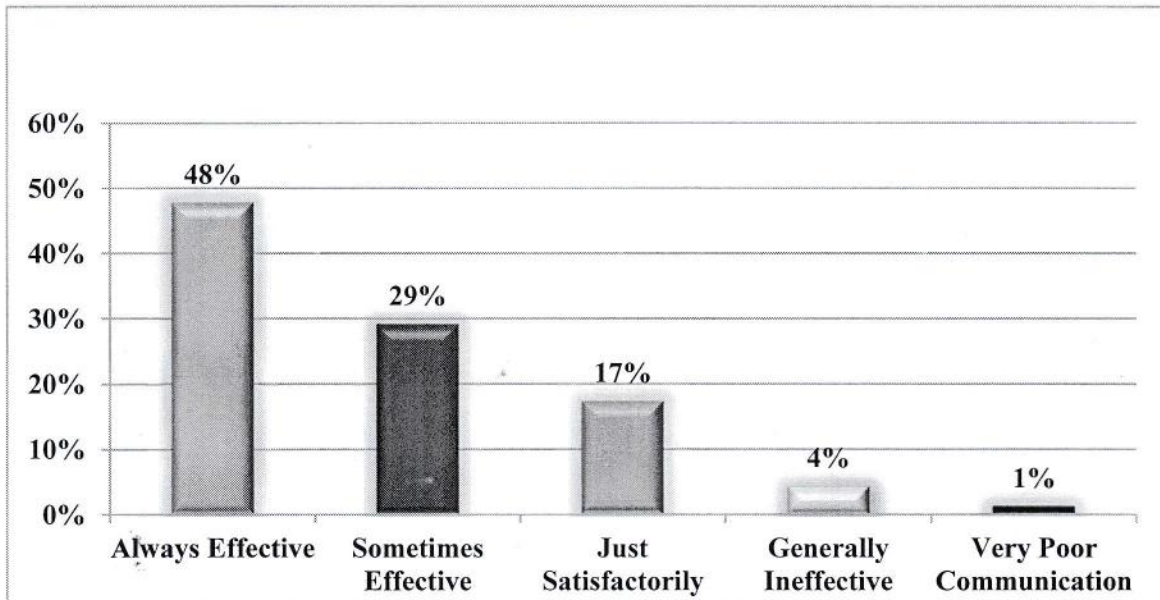
3 How well were the teachers able to communicate?

	Response %	No. of Responses
<i>Always Effective</i>	48%	77
<i>Sometimes Effective</i>	29%	47
<i>Just Satisfactorily</i>	17%	28
<i>Generally Ineffective</i>	4%	7
<i>Very Poor Communication</i>	1%	2

Total Responses : 161

Mean Score	<b>3.18</b>
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\*Mean Score out of 4 points scale



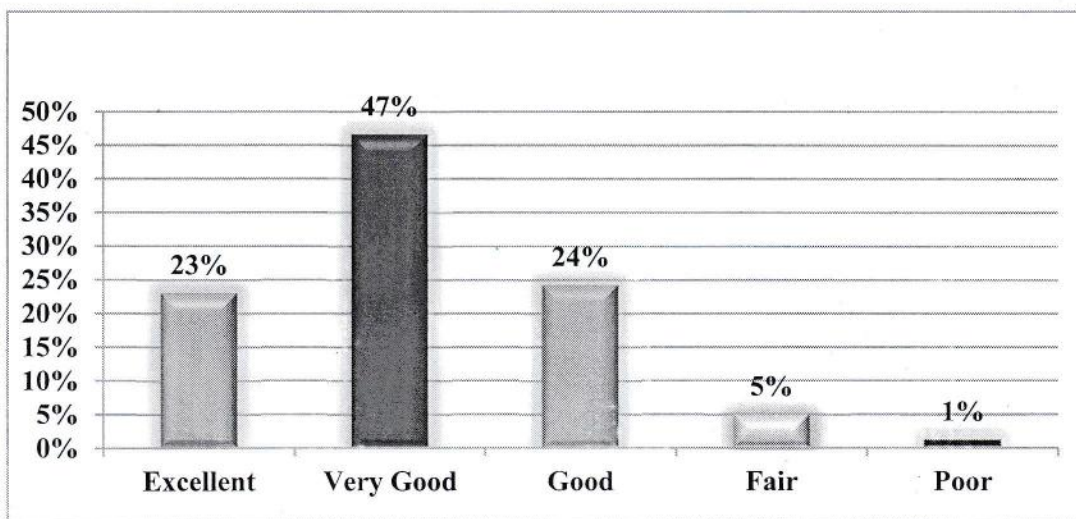
4 The teacher's approach to teaching can best be described as

	Response %	No. of Responses
<i>Excellent</i>	23%	37
<i>Very Good</i>	47%	75
<i>Good</i>	24%	39
<i>Fair</i>	5%	8
<i>Poor</i>	1%	2

Total Responses : 161

Mean Score	<b>2.85</b>
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\*Mean Score out of 4 points scale



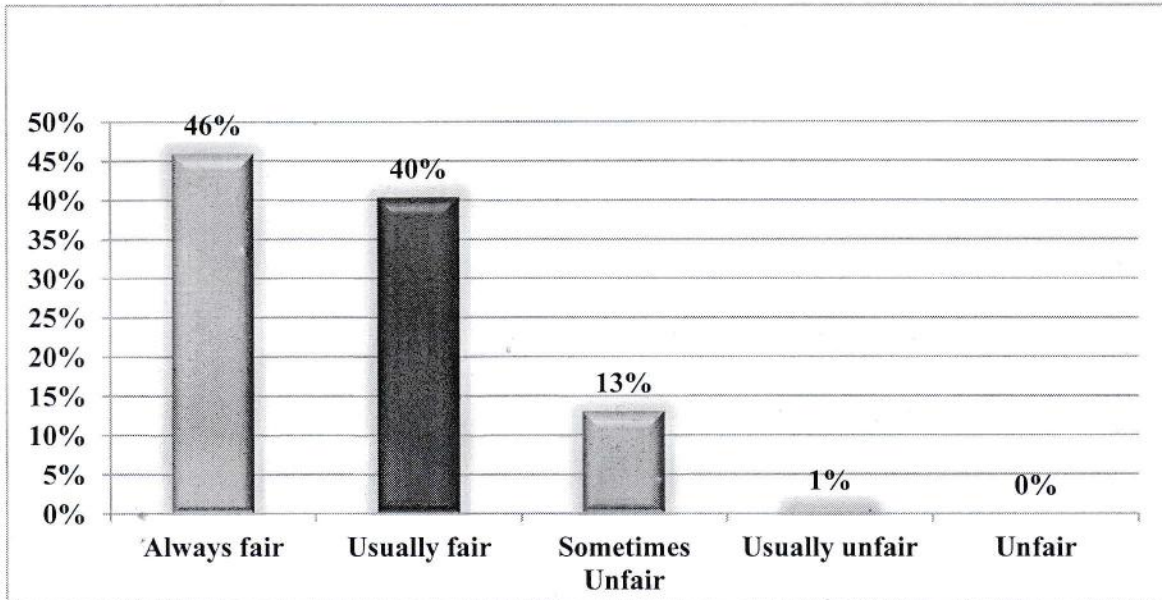
5 Fairness of the internal evaluation process by the teachers.

	Response %	No. of Responses
<i>Always fair</i>	46%	74
<i>Usually fair</i>	40%	65
<i>Sometimes Unfair</i>	13%	21
<i>Usually unfair</i>	1%	1
<i>Unfair</i>	0%	0

Total Responses : 161

Mean Score	<b>3.32</b>
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\*Mean Score out of 4 points scale



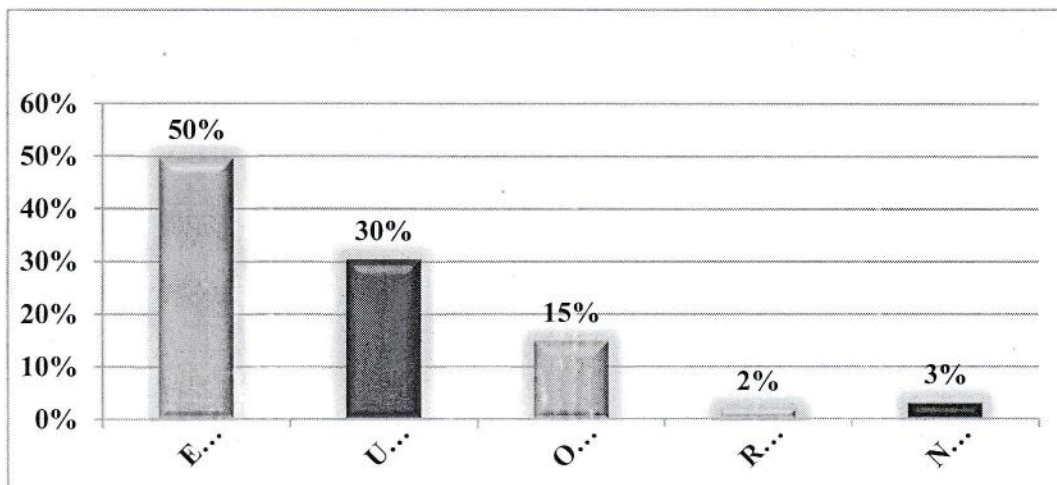
6 Was your performance in assignments discussed with you?

	Response %	No. of Responses
<i>Everytime</i>	50%	80
<i>Usually</i>	30%	49
<i>Occasionally/Sometimes</i>	15%	24
<i>Rarely</i>	2%	3
<i>Never</i>	3%	5

Total Responses : 161

Mean Score	<b>3.22</b>
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\*Mean Score out of 4 points scale



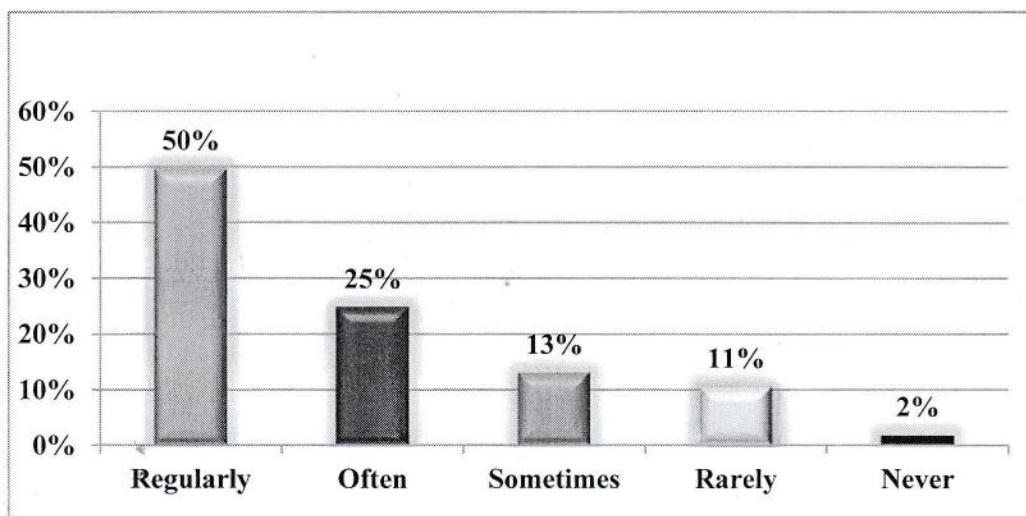
7 *The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.*

	Response %	No. of Responses
<i>Regularly</i>	50%	80
<i>Often</i>	25%	40
<i>Sometimes</i>	13%	21
<i>Rarely</i>	11%	17
<i>Never</i>	2%	3

**Total Responses : 161**

<i>Mean Score</i>	<b>3.10</b>
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*\*Mean Score out of 4 points scale*



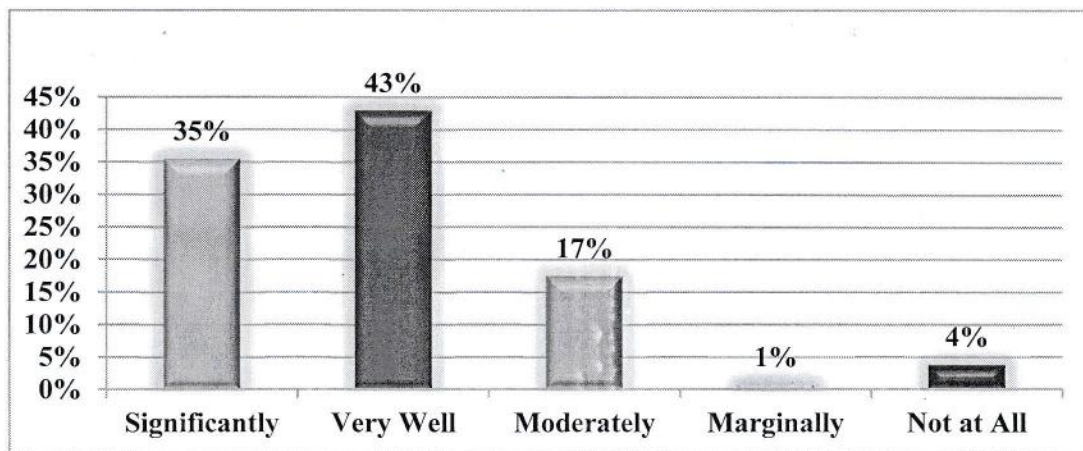
8 *The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.*

	Response %	No. of Responses
<i>Significantly</i>	35%	57
<i>Very Well</i>	43%	69
<i>Moderately</i>	17%	28
<i>Marginally</i>	1%	1
<i>Not at All</i>	4%	6

**Total Responses : 161**

<i>Mean Score</i>	<b>3.06</b>
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*\*Mean Score out of 4 points scale*



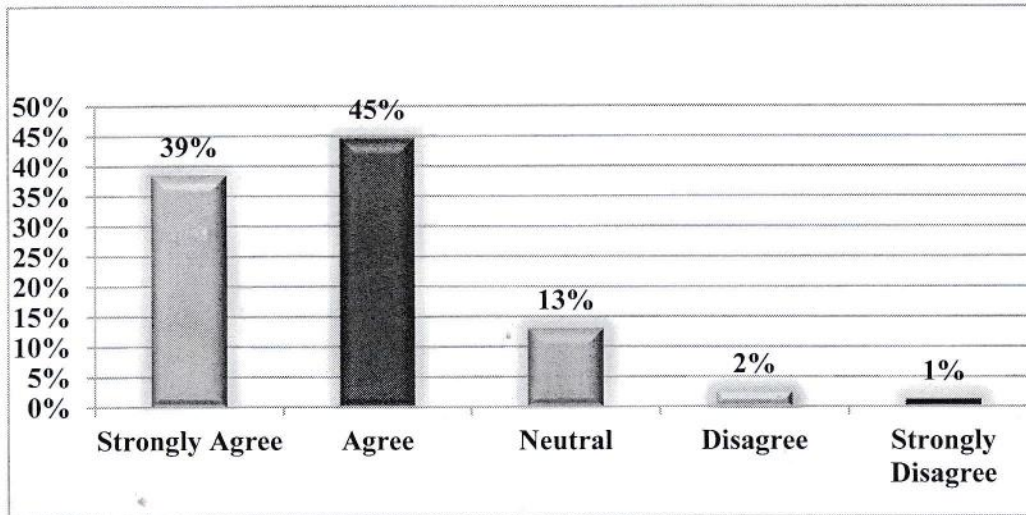
9 *The institution provides multiple opportunities to learn and grow.*

	Response %	No. of Responses
<i>Strongly Agree</i>	39%	62
<i>Agree</i>	45%	72
<i>Neutral</i>	13%	21
<i>Disagree</i>	2%	4
<i>Strongly Disagree</i>	1%	2

*Total Responses : 161*

<i>Mean Score</i>	<b>3.17</b>
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*\*Mean Score out of 4 points scale*



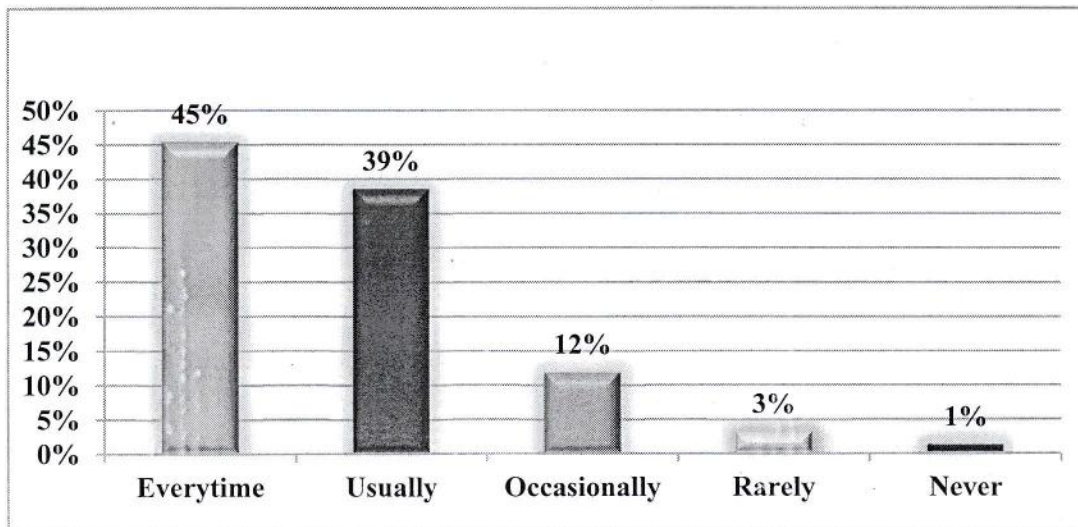
10 *Teachers inform you about your expected competencies, course outcomes and programme outcomes.*

	Response %	No. of Responses
<i>Everytime</i>	45%	73
<i>Usually</i>	39%	62
<i>Occasionally</i>	12%	19
<i>Rarely</i>	3%	5
<i>Never</i>	1%	2

*Total Responses : 161*

<i>Mean Score</i>	<b>3.24</b>
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*\*Mean Score out of 4 points scale*



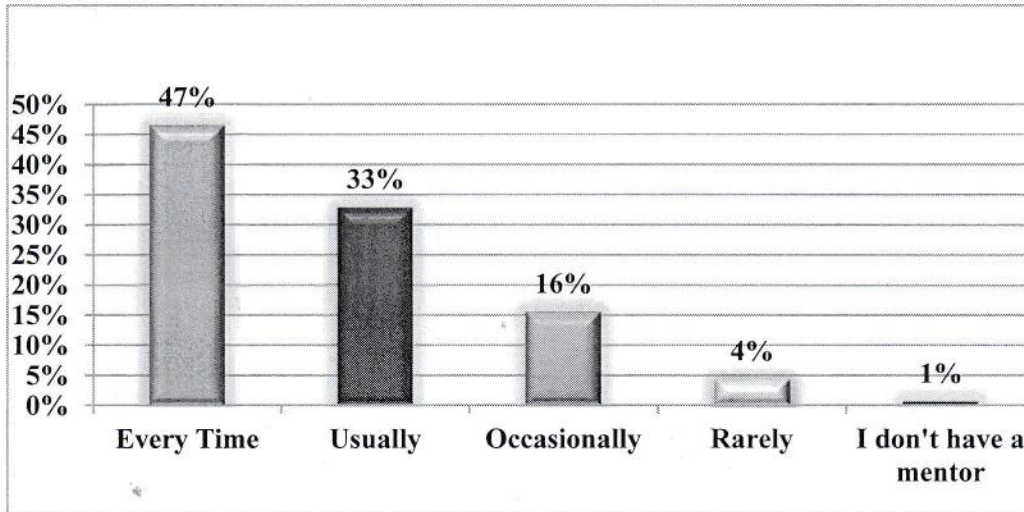
11 *Your mentor does a necessary follow-up with an assigned task to you.*

	Response %	No. of Responses
<i>Every Time</i>	47%	75
<i>Usually</i>	33%	53
<i>Occasionally</i>	16%	25
<i>Rarely</i>	4%	7
<i>I don't have a mentor</i>	1%	1

**Total Responses : 161**

<i>Mean Score</i>	<b>3.20</b>
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*\*Mean Score out of 4 points scale*



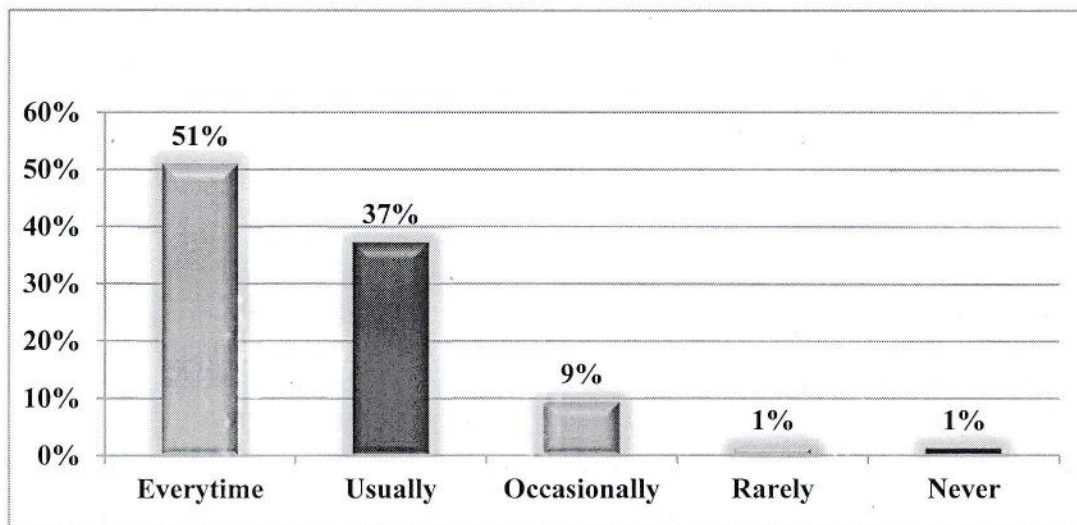
12 *The teachers illustrate the concepts through examples and applications.*

	Response %	No. of Responses
<i>Everytime</i>	51%	82
<i>Usually</i>	37%	60
<i>Occasionally</i>	9%	15
<i>Rarely</i>	1%	2
<i>Never</i>	1%	2

**Total Responses : 161**

<i>Mean Score</i>	<b>3.35</b>
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*\*Mean Score out of 4 points scale*



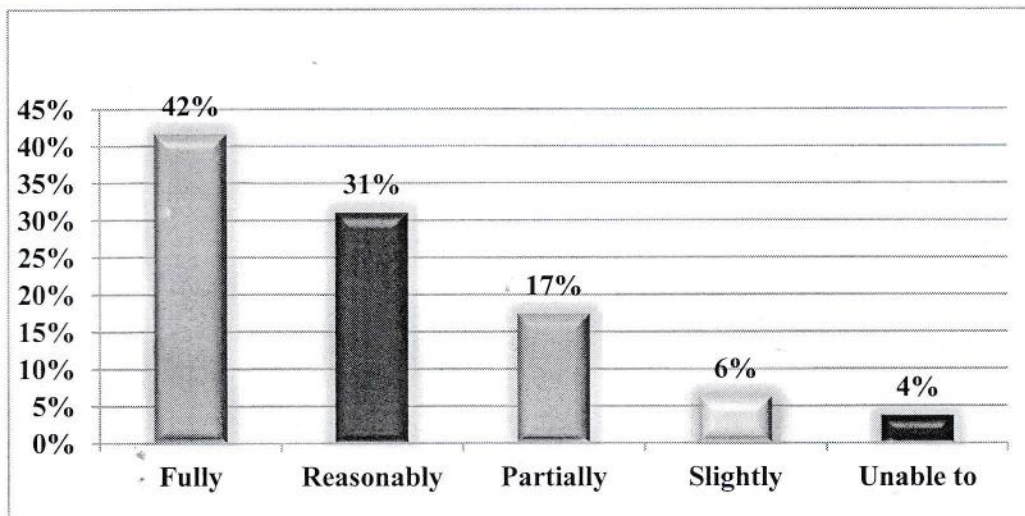
13 The teachers identify your strengths and encourage you with providing right level of challenges.

	Response %	No. of Responses
Fully	42%	67
Reasonably	31%	50
Partially	17%	28
Slightly	6%	10
Unable to	4%	6

Total Responses : 161

Mean Score	<b>3.01</b>
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\*Mean Score out of 4 points scale



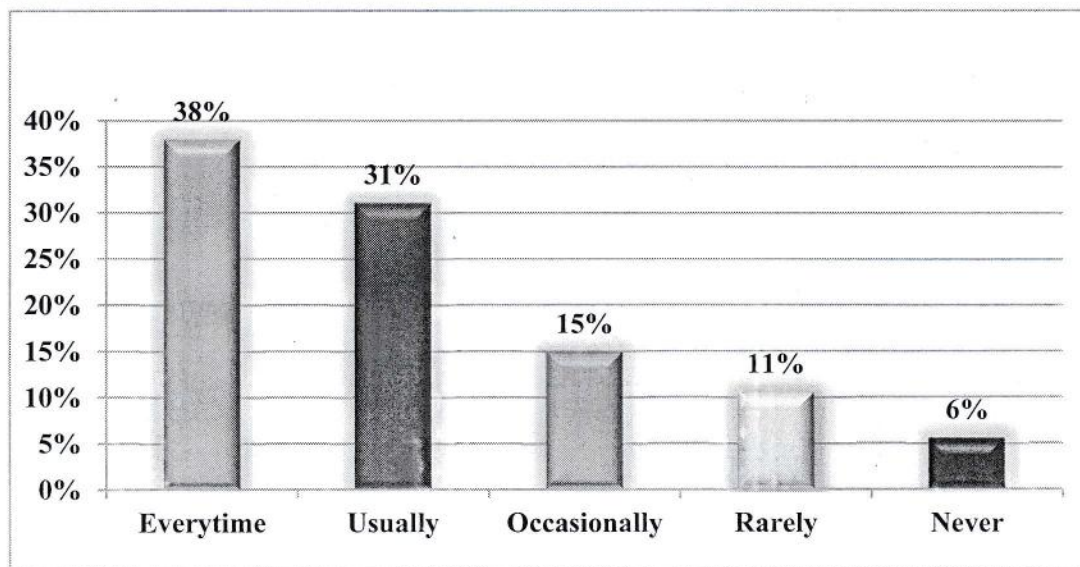
14 Teachers are able to identify your weaknesses and help you to overcome them.

	Response %	No. of Responses
Everytime	38%	61
Usually	31%	50
Occasionally	15%	24
Rarely	11%	17
Never	6%	9

Total Responses : 161

Mean Score	<b>2.85</b>
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\*Mean Score out of 4 points scale





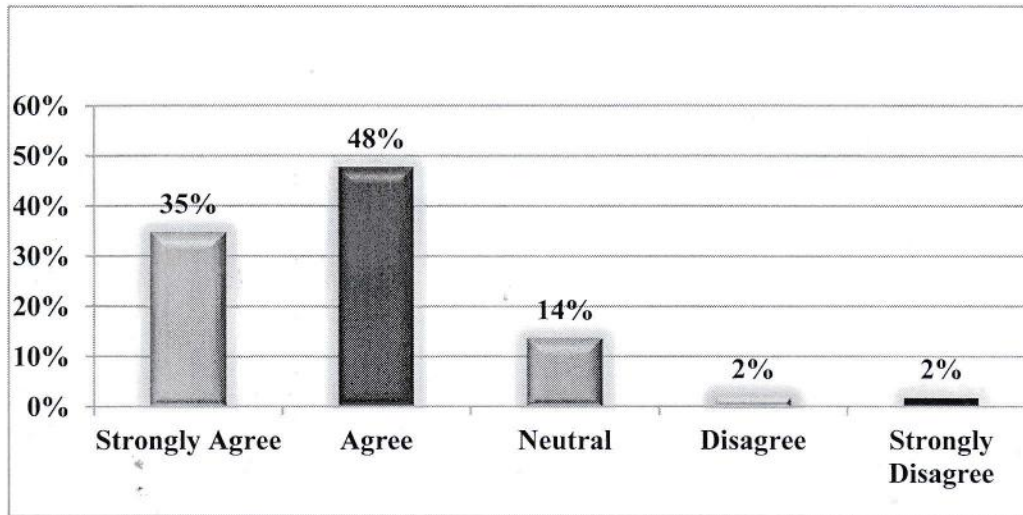
- 15 *The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.*

	Response %	No. of Responses
<i>Strongly Agree</i>	35%	56
<i>Agree</i>	48%	77
<i>Neutral</i>	14%	22
<i>Disagree</i>	2%	3
<i>Strongly Disagree</i>	2%	3

*Total Responses : 161*

<i>Mean Score</i>	<b>3.12</b>
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*\*Mean Score out of 4 points scale*



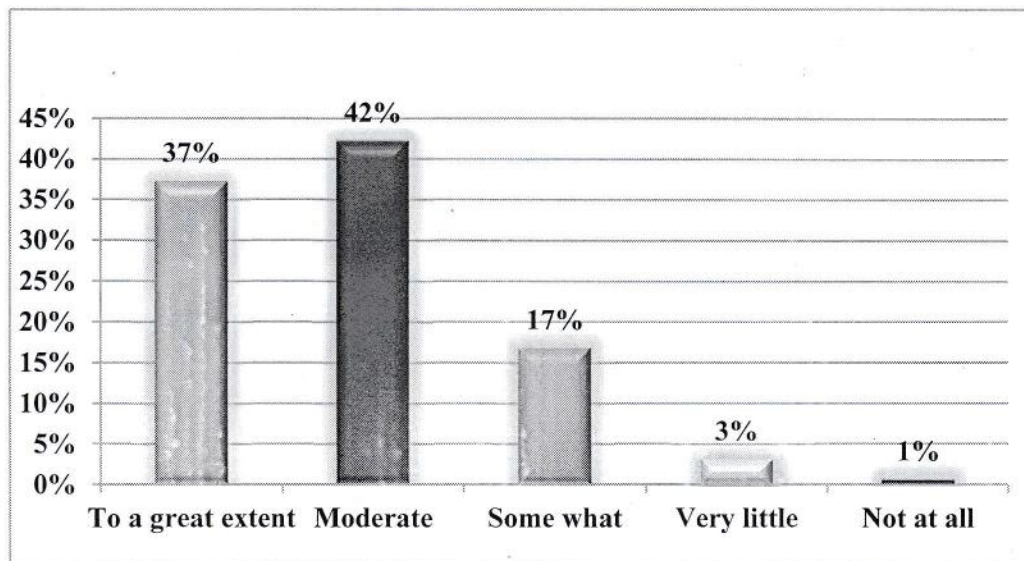
- 16 *The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.*

	Response %	No. of Responses
<i>To a great extent</i>	37%	60
<i>Moderate</i>	42%	68
<i>Some what</i>	17%	27
<i>Very little</i>	3%	5
<i>Not at all</i>	1%	1

*Total Responses : 161*

<i>Mean Score</i>	<b>3.12</b>
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*\*Mean Score out of 4 points scale*

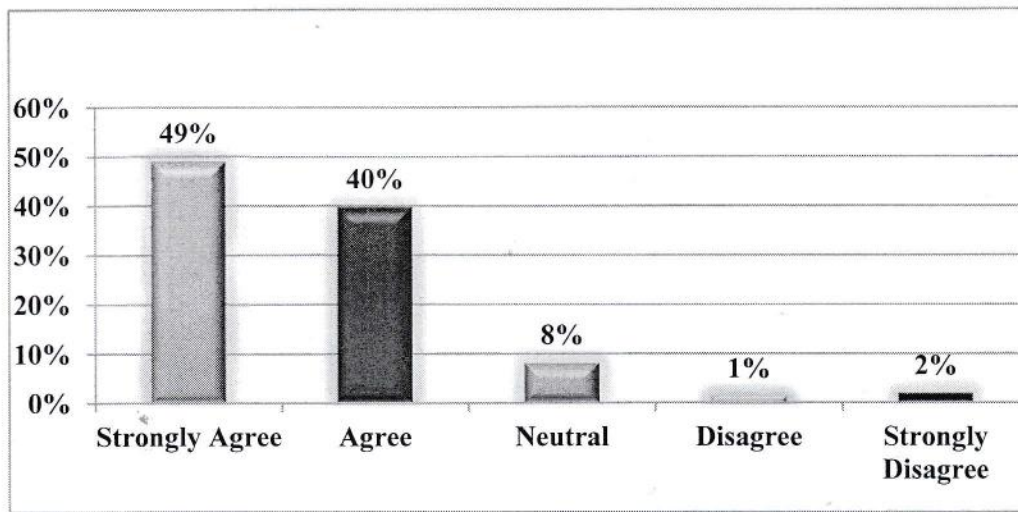


17 Teachers encourage you to participate in extracurricular activities.

	Response %	No. of Responses
<i>Strongly Agree</i>	49%	79
<i>Agree</i>	40%	64
<i>Neutral</i>	8%	13
<i>Disagree</i>	1%	2
<i>Strongly Disagree</i>	2%	3

<i>Total Responses : 161</i>	
<i>Mean Score</i>	<b>3.33</b>

*\*Mean Score out of 4 points scale*

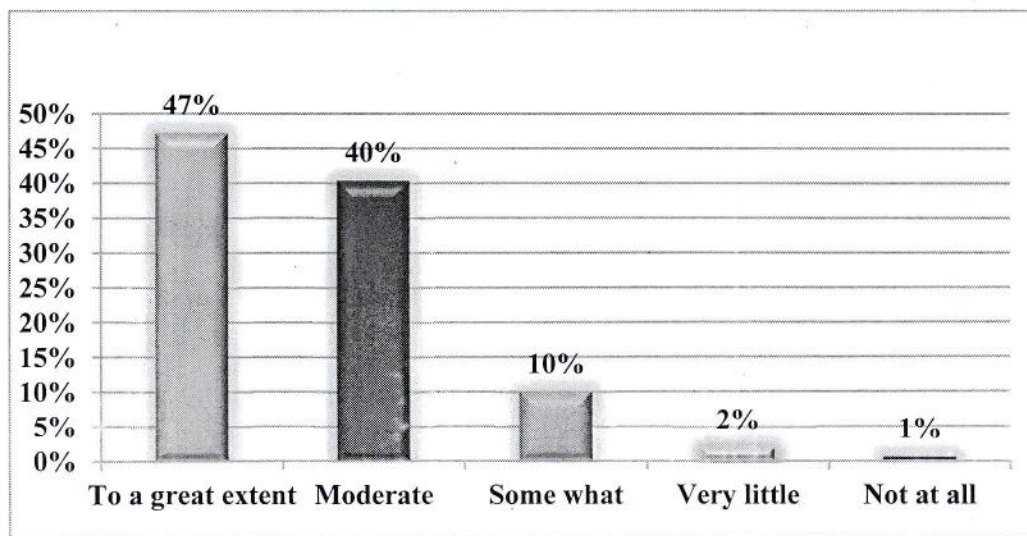


18 Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

	Response %	No. of Responses
<i>To a great extent</i>	47%	76
<i>Moderate</i>	40%	65
<i>Some what</i>	10%	16
<i>Very little</i>	2%	3
<i>Not at all</i>	1%	1

<i>Total Responses : 161</i>	
<i>Mean Score</i>	<b>3.32</b>

*\*Mean Score out of 4 points scale*



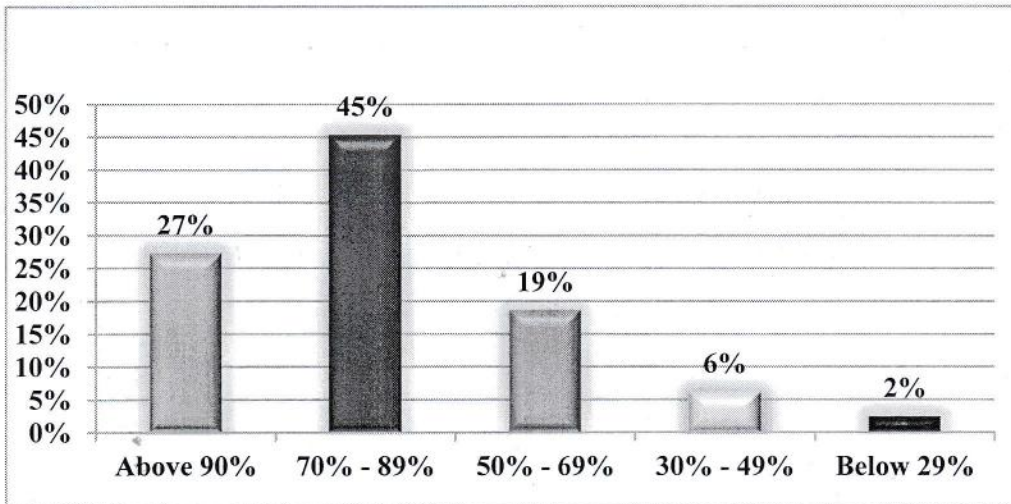
19 What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

	Response %	No. of Responses
Above 90%	27%	44
70% - 89%	45%	73
50% - 69%	19%	30
30% - 49%	6%	10
Below 29%	2%	4

Total Responses : 161

Mean Score	<b>2.89</b>
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\*Mean Score out of 4 points scale



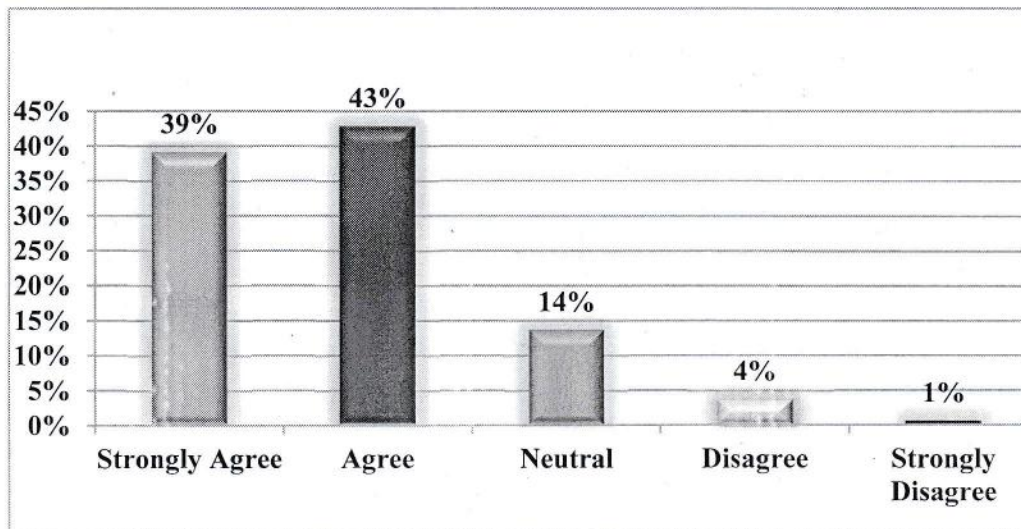
20 The overall quality of teaching-learning process in your institute is very good.

	Response %	No. of Responses
Strongly Agree	39%	63
Agree	43%	69
Neutral	14%	22
Disagree	4%	6
Strongly Disagree	1%	1

Total Responses : 161

Mean Score	<b>3.16</b>
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\*Mean Score out of 4 points scale



**OVERALL MEAN SCORE : 3.11**


(out of 4 points scale)

**OBSERVATION/SUGGESTIONS TO IMPROVE THE OVERALL  
TEACHING – LEARNING EXPERIENCE IN THE INSTITUTION**

*(Based on students' response to the open ended qualitative question no. 21)*

1. Need more of activity based teaching and experiential learning than just theoretical classes.
2. More current trends, current affairs, case studies and live examples are to be discussed while discussing subject topics, to keep it more practical and understandable conceptually.
3. Need projectors to all the classes and put the smart board in all classes.
4. Use new moderate technology/multimedia in teaching.
5. More Workshops and Practical Sessions are to be organized to improve Communication Skills in English and Technical Skills.
6. Need more Industrial Visits, Student conference, Seminars and workshops to get practical exposure.
7. Need infrastructure and more equipment for Indoor & outdoor sports activities.
8. More extra-curricular and co-curricular activities are to be organised.
9. Needs to motivate the students to take active part in the extra-curricular and co-curricular activities.

  
Co-Ordinator  
Internal Quality Assurance Cell (IQAC)  
Seshadripuram Academy of Business Studies  
Kengeri Satellite Town,  
Bangalore - 560060

  
PRINCIPAL  
Seshadripuram Academy of Business Studies  
No. 18, 3rd Main Road,  
K.S. Town, Bangalore - 560 060.